

## **Lifetime Limited Warranty:**

Motion Pro products with a lifetime warranty are guaranteed against defects in materials or workmanship only and this guarantee is limited to repair or replacement of the product only and to the original purchaser only. Customers located in the USA may call Motion Pro warranty department at 650-594-9600 to get an RGA number before returning product. In the USA, send product back to Motion Pro Warranty Department, 3171 Swetzer Rd, Loomis, CA 95650 for inspection with RGA number clearly noted on outside of box or in letter inside box. Include note with product clearly stating claimed defect, proof of purchase, and your contact information. Motion Pro reserves the right to inspect and determine if a product is defective and that product was not subject to misuse. *Consumers outside of the USA must contact the store where they purchased the product from to obtain warranty return and service directions for their country and location*. Above is the customer's exclusive remedy. The above is expressly in lieu of all other warranties express or implied and of all other obligations or liabilities. In no event shall Motion Pro, Inc. be liable for any incidental or consequential damages arising from the breach of any warranties, improper use, the failure to deliver, delay in delivery, delivery of non conforming parts or any other breach of contract or duty.

## **One Year Limited Warranty:**

Motion Pro products with a one year limited warranty are guaranteed against defects in materials or workmanship only for one year from the date of purchase and this guarantee is limited to repair or replacement of the product only and to the original purchaser only. Call Motion Pro warranty department at 650-594-9600 to get an RGA number before returning product. Send product back to Motion Pro Warranty Department, 3171 Swetzer Rd, Loomis, CA 95650 for inspection with RGA number clearly noted on outside of box or in letter inside box. Include note with product clearly stating claimed defect, proof of purchase, and your contact information. Motion Pro reserves the right to inspect and determine if a product is defective and that product was not subject to misuse. *Consumers outside of the USA must contact the store where they purchased the product from to obtain warranty return and service directions for their country and location*. Above is the customer's exclusive remedy. The above is expressly in lieu of all other warranties express or implied and of all other obligations or liabilities. In no event shall Motion Pro, Inc. be liable for any incidental or consequential damages arising from the breach of any warranties, improper use, the failure to deliver, delay in delivery, delivery of non conforming parts or any other breach of contract or duty.

## **5** Year Limited Warranty offered for the Titan Throttle Tubes

This warranty applies to original owner only and as follows: Motion Pro will replace your Titan Tube ™ throttle tube within 5 years of purchase date if the throttle tube stops working for any reason due to an impact suffered while riding or from a tip over. Customer must return throttle tube to Motion Pro with proof of purchase and Motion Pro will send replacement tube at no charge if we find that the tube is in non-operational condition. Call Motion Pro warranty department at 650-594-9600 to get an RGA number before returning product. Send product back to Motion Pro Warranty Department, 3171 Swetzer Rd, Loomis, CA 95650 for inspection with RGA number clearly noted on outside of box or in letter inside box.

Include note with product clearly stating claimed defect, proof of purchase, and your contact information. Motion Pro reserves the right to inspect and determine if a product is defective and that product was not subject to misuse. Consumers outside of the USA must contact the store where they purchased the product from to obtain warranty return and service directions for their country and location. Above is the customer's exclusive remedy. The above is expressly in lieu of all other warranties express or implied and of all other obligations or liabilities. In no event shall Motion Pro, Inc. be liable for any incidental or consequential damages arising from the breach of any warranties, improper use, the failure to deliver, delay in delivery, delivery of non-conforming parts or any other breach of contract or duty.

## **Return Policy**

New, unused items in their original packaging may be returned within 30 days of delivery for a full refund. If the return is a result of an error on the dealer's part please contact Motion Pro directly for further assistance. All returns require an RMA (see below) and must be returned to the fulfilling dealership noted on your packing slip.

To get started with a Return, you will need an RMA number before you can return your package. You can obtain an RMA # by <u>logging into your account</u> with your email address and password you created during checkout. Once in your account, click on the order and follow the instructions to create a return.

All items accepted for return will be credited to the original credit card used for purchasing the order. Returns are credited to the purchasing credit card within 5 to 10 days after the fulfilling dealership closes the Return. The refund will be for the full value of the items returned, unless otherwise noted. Shipping fees will not be refunded to your credit card. Please note that you can only create a Return for an order once it has been marked as Shipped.